

attached and are the basis for the listed Section III expenditures. These expenditures are probably actually a low estimate because of the non-respondents and the timing and short notice of the requests. Technology training that could not be accounted for was not included in these counts. Costs are rough estimates.

Estimated responses for Section III-A based on rough data from field surveys:

0-5 Hours -- roughly 15% of instructional staff.
 5-15 Hours -- roughly 25% of instructional staff
 15-25 Hours -- roughly 40% of instructional staff
 25-50 Hours -- roughly 15% of instructional staff
 50+ Hours -- roughly 5% of instructional staff

Again, these percentages do not include teacher's out-of-pocket expenditures on technology education and professional development, which is significant.

Also, while EYA does not employ full professional development staff, the following positions all contribute significant technology training hours to the instructional and education staff.

Director of Information Technologies (1)
 Director of Educational Services (1)
 Technical Training Specialist (1)
 Education Specialists (3)

IT Specialist/Project Manager (1)
 PC/Help Desk Technician (2)
 Senior Network Engineer (1)
 Network Engineer (1)

Sr. PC Technician/Field Eng (1)
 Client Database Administrator (1)
 Student Information Systems Coordinator (1)

Detailed on the following pages is the survey collected professional development information from the members of our consortium. This information was included in the previous selective. It is highly likely that additional professional development expenditures have occurred since the ones documented here and will before the year is out; however a collection of this information is not readily available.

21B: -Kind Professional Development for FY 2004 – at this time there is no known information on any in-kind trainings available to us in the upcoming funding year.

21A: In-Kind Professional Development for FY 2003

In-Kind Professional Development Costs FY 2002 & 2003							
Name	Facility Employed	Training Title	Hours	Estimated EYA Costs (includes any and all of the following: tuition/fees, trainer travel, student/instructional staff to be trained) travel, expenditures and/or materials and/or meeting space if off-site	Fiscal Year	Estimated Value	
Katie Predmore	EKE	Catalog of Choice - Technology in the Classroom	6	In-Kind	2002	180 (est. value)	
Vickie Swift	CLW	Student Information System (SIS)	20	In-Kind	2002	300 (est. value)	
Total 2002:						480	
Name	Facility Employed	Training Title	Hours	Estimated EYA Costs	Fiscal Year	Estimated Value	
Carolyn Crouch	EYCP	IEP software training	3	100 (travel-- training provided in-kind)	2003	200	
Katie Predmore	EKE	Pinellas IEP	3	150 (travel-- training provided in-kind)	2003	200	
Sparrow Mathews	EKE	Pinellas IEP	3	150 (travel-- training provided in-kind)	2003	200	
Steve Buczynski	ETM	PCSB IEP Software Use	2	In-Kind	2003	90 (est. value)	
T. Olson	ETM	Computerized IEPs	3	In-Kind	2003	100 (est. value)	
Vickie Swift	CLW	School Administrative Student Info (SASI)	4	In-Kind	2003	150 (est. value)	
Vickie Swift	CLW	School Administrative Student Info (SASI)	4	In-Kind	2003	150 (est. value)	
Vickie Swift	CLW	School Administrative Student Info (SASI) Basic Applications II	4	In-Kind	2003	150 (est. value)	
Subtotal:						1,240	
*Duke Endowment Grant Software Training						3,500	
Total 2003:						4,740	
*The Duke Family Endowment provided funds for the Ready, Set, T Go program at Camp E-Ku-Sumee in Candor, NC. \$3,500 of this grant was earmarked specifically for training. --see attached grant budget.							

E-RATE SELECTIVE REVIEW REQUESTED INFORMATION: FUNDING YEAR 2004 - CASE # SR-2004-4221272

Sandy Tucker	CLW	TIER (EYA Student Data Tracking)	4	150.00 (instructor travel & wages-- training provided in-house)	2003		
Vickie Swift	CLW	School Administrative Student Info (SASI)	4	In-Kind	2003	150	(est. value)
Vickie Swift	CLW	School Administrative Student Info (SASI)	4	In-Kind	2003	150	(est. value)
Vickie Swift	CLW	School Administrative Student Info (SASI) Basic Applications II	4	In-Kind	2003	150	(est. value)
B. Bourland	EIHH	TIER (EYA Student Data Tracking)	1	150.00 (instructor travel & wages-- training provided in-house)	2003		
B. Gary	EIHH	TIER (EYA Student Data Tracking)	1	150.00 (instructor travel & wages-- training provided in-house)	2003		
E. Sieracki	EIHH	TIER (EYA Student Data Tracking)	1	150.00 (instructor travel & wages-- training provided in-house)	2003		
J. Hall	EIHH	TIER (EYA Student Data Tracking)	1	150.00 (instructor travel & wages-- training provided in-house)	2003		
M. Greenberg	EIHH	TIER (EYA Student Data Tracking)	1	150.00 (instructor travel & wages-- training provided in-house)	2003		
Jovennie Fox	EKE	TIER (EYA Student Data Tracking)	8	180.00 (instructor travel & wages-- training provided in-house)	2003		
Katie Predmore	EKE	Pinellas IEP	3	150.00 (travel-- training provided in-kind)	2003		
Sparrow Mathews	EKE	TIER (EYA Student Data Tracking)	8	200.00 (instructor travel & wages-- training provided in-house)	2003		
Sparrow Mathews	EKE	Pinellas IEP	3	150.00 (travel-- training provided in-kind)	2003		
Jonathan Vess	EKS	Microsoft Pkg.	20	75.00	2003		
Mary James	EKS	TIER (EYA Student Data Tracking)	3	150.00 (instructor travel & wages-- training provided in-house)	2003		
Mary James	EKS	TIER (EYA Student Data Tracking)	3	150.00 (instructor travel & wages-- training provided in-house)	2003		
Mary James	EKS	Microsoft Pkg.	20	75.00	2003		
Brandy Herrera	ELP	TIER (EYA Student Data Tracking)	3	200.00 (instructor travel & wages-- training provided in-house)	2003		
Ottalie Davis	ELP	TIER (EYA Student Data Tracking)	3	180.00 (instructor travel & wages-- training provided in-house)	2003		
Glyneses Fox	EMC	TIER (EYA Student Data Tracking)	5	150.00 (instructor travel & wages-- training provided in-house)	2003		
Elana Carroll	EME	TIER (EYA Student Data Tracking)	8	150.00 (instructor travel & wages-- training provided in-house)	2003		
Pat Allen	EME	Softskills Training	3	50.00	2003		
Rebecca Dukes	EME	TIER (EYA Student Data Tracking)	8	200.00 (instructor travel & wages-- training provided in-house)	2003		
Jane Wedemeyer	EML	TIER (EYA Student Data Tracking)	6	200.00 (instructor travel & wages-- training provided in-house)	2003		
Jane Wedemeyer	EML	SEMS training, fall 2003: Computer program for IEP's	4	200.00 (travel & fees)	2003		
Jane Wedemeyer	EML	SEMS training, spring 2003: Computer program for IEP's	4	200.00 (travel & fees)	2003		
Jane Wedemeyer	EML	JTS (GA DJJ Juvenile Tracking System)	4	100.00	2003		
Jane Wedemeyer	EML	JTS (GA DJJ Juvenile Tracking System) Dec 8 & 9, 2003	16	180.00	2003		
Melissa Munkus	EML	TIER (EYA Student Data Tracking)	16	300.00 (instructor travel & wages-- training provided in-house)	2003		
Melissa Munkus	EML	JTS (GA DJJ Juvenile Tracking System) Dec 8 & 9 & 10, 2003	24	250.00	2003		
Ron Swistek	EML	SEMS training, fall 2003: Computer program for IEP's	4	200.00 (travel & fees)	2003		
Ron Swistek	EML	SEMS training, spring 2003: Computer program for IEP's	4	200.00 (travel & fees)	2003		
Celia Davis	EMT	TIER (EYA Student Data Tracking)	1	150.00 (instructor travel & wages-- training provided in-house)	2003		
Celia Davis	EMT	PC and Troubleshooting w/ Pam Norris 6 hrs.	6	250.00 (instructor travel & wages-- training provided in-house)	2003		
Edward 'Ned' Moore	EMT	Spreadsheet 1 (Surry Community College) 3 Credit Hours	45	300.00	2003		
Kathy Busch	EMT	TIER (EYA Student Data Tracking)	1	150.00 (instructor travel & wages-- training provided in-house)	2003		
Sue Johnson	EMT	Introduction to Computers (Surry Community College)	45	300.00	2003		

D. Bernhardt	ETM	Library Computer	2	80.00 (instructor travel & wages-- training provided in-house)	2003
L. White	ETM	Library Computer	2	80.00 (instructor travel & wages-- training provided in-house)	2003
N. Smith	ETM	Library Computer	2	80.00 (instructor travel & wages-- training provided in-house)	2003
N. Smith	ETM	TIER (EYA Student Data Tracking)	4	200.00 (instructor travel & wages-- training provided in-house)	2003
Nicole Smith	ETM	TIER (EYA Student Data Tracking)	1	100.00 (instructor travel & wages-- training provided in-house)	2003
Nicole Smith	ETM	EYA LAN/WAN	2	100.00 (instructor travel & wages-- training provided in-house)	2003
S. Buczynski	ETM	TIER (EYA Student Data Tracking)	1	150.00 (instructor travel & wages-- training provided in-house)	2003
Steve Buczynski	ETM	EYA LAN/WAN system	2	100.00 (instructor travel & wages-- training provided in-house)	2003
Steve Buczynski	ETM	TIER (EYA Student Data Tracking)	1	150.00 (instructor travel & wages-- training provided in-house)	2003
Steve Buczynski	ETM	PCSB IEP Software Use	2	In-Kind	2003 90 (est. value)
T. Olson	ETM	Library Computer	2	80.00 (instructor travel & wages-- training provided in-house)	2003
T. Olson	ETM	Computerized IEPs	3	In-Kind	2003 100 (est. value)
Cathy Dalmida	ETN	Juvenile Tracking System	4	75.00	2003
Cathy Speight	ETN	GTIS	8	200.00 (instructor travel & wages-- training provided in-house)	2003
Cathy Speight	ETN	Juvenile Tracking System	20	200.00	2003
John Taylor	ETN	InTech High Redelivery by Team	50	500.00	2003
Enk Bentsen	ETNE	TIER (EYA Student Data Tracking)	1	200.00 (instructor-student travel & wages-- training provided in-house)	2003
Mary Ross	ETNE	TIER (EYA Student Data Tracking)	1	100.00 (instructor travel & wages-- training provided in-house)	2003
Carolyn Crouch	EYCP	TIER (EYA Student Data Tracking)	4	200.00 (instructor travel & wages-- training provided in-house)	2003
Carolyn Crouch	EYCP	IEP software training	3	100.00 (travel-- training provided in-kind)	2003
Kristie Van Ness	EYCP	TIER (EYA Student Data Tracking)	4	100.00 (instructor travel & wages-- training provided in-house)	2003
Total 2003 424 2003 Total Estimated Expenditures: 8,995.00					
Hours:					

Section IV:

Software expenditures listed on the last selective review greatly understate reality because network software was not included in calculations. Also, various productivity & development software, other than Microsoft products, were not included. As an more accurate example of the amount of software we license, please see attached print out below of our licenses with CDW-G, the largest software vendor with which EYA deals. Because not all of the listed software is used directly for E-Rate eligible programs we can not in good faith count all of the productivity expenditures towards this selective review, but notice that we do license 857 of each productivity suite.

Spreadsheet downloaded from CDW-G License Management Page for Eckerd Youth Alternatives, Inc.									
Vendor Name	Program Name	Agreement Number	Agreement Start Date	Agreement Expiration Date	Order Number	Order Date	Part Number	Item Name	Qty.
Microsoft	Fulfillment	7685462	9/9/02	9/30/04	MM80908	1/6/04	228-01259	SQL Svr Standard Edtn 7.0 English Disk Kit MVL CD	1
Microsoft	Fulfillment	7685462	9/9/02	9/30/04	MM80908	1/6/04	395-03025	Exchange Svr Ent 2003 English Disk Kit MVL CD	1
Microsoft	Fulfillment	7685462	9/9/02	9/30/04	MM80908	1/6/04	P73-00156	Windows Svr Std 2003 English Disk Kit MVL CD	1
Microsoft	Fulfillment	7685462	9/9/02	9/30/04	MV58636	1/30/04	228-01265	SQL Svr Standard Edtn 2000 English Disk Kit MVL CD	1
Microsoft	Microsoft Open	17613875	4/20/04	4/30/06	OA03568	4/20/04	L09-00046	MOM Ops Mgr Base Ent	2
Microsoft	Microsoft Open	17591586	4/14/04	3/31/06	NY34769	4/14/04	E84-00277	LIC/SA ISA SERVER ACAD-6.0 999	1
Microsoft	School 3	01H31146	12/1/03	11/30/04	LZ67479	12/23/03	C28-00003	MS DT SCHOOL LIC/SA RENWL A	857
Microsoft	School 3	01H31146	12/1/03	11/30/04	LZ67479	12/23/03	359-00765	MS SCHOOL AG3 SQL CORE CAL FAC	857
Microsoft	School 3	01H31146	12/1/03	11/30/04	LZ67479	12/23/03	228-01464	MS SCHOOL SQL SRVR STD LIC/SA	7
Microsoft	School 3	01H31146	12/1/03	11/30/04	LZ67479	12/23/03	395-02412	MS SCHOOL EXCH SRVR ENT LIC/SA	1
Microsoft	School 3	01H31146	12/1/03	11/30/04	LZ67479	12/23/03	P73-00203	MS SCHOOL AG3 WIN STD SRV LIC/SA	1
Microsoft	School 3	01H31146	12/1/03	11/30/04	LZ67479	12/23/03	269-03280	MS SCHOOL OFFICE PRO WAH AG3	857
Microsoft	School 3	01H31146	12/1/03	11/30/04	LZ67479	12/23/03	B23-03690	MS SCHOOL WIN PRO WAH AG3 V3.1	857
Microsoft	School 3	01H31146	12/1/03	11/30/04	LZ67479	12/23/03	W06-00193	MS SCHOOL CORE CAL WAH AG3 V3.1	857
Microsoft	School 3	01H31146	12/1/03	11/30/04	LZ67479	12/23/03	164-01288	MS SCHOOL PUBLISHER V3.1 AG3	857
Microsoft	School 3	01H31146	12/1/03	11/30/04	LZ67479	12/23/03	659-01121	MS SCHOOL VISUAL STUDIO WAH AG3 3.1	857
Microsoft	School 3	01H31146	12/1/03	11/30/04	LZ67479	12/23/03	392-00858	MS SCHOOL FRONTPG WAH AG3 V3.1	857
Microsoft	Microsoft Open	17454290	3/10/04	3/31/06	NL41388	3/10/04	P73-00315	Windows Svr Std 2003	12

The calculations for software expenditures listed below for Item 25 Worksheet. Other than network software expenditures which truly support all areas of infrastructure, software counts are listed as best we can extrapolate that will be used directly in an instructional capacity or by an educator.

Network Software 2003		
SurfControl Monitoring software for CIPA Compliance (renew in August)	SurfControl	6,306.00
Microsoft Server OS's	CDW-G	8,000.00
Veritas Back-up Software	CDW-G	2,100.00
SiteSage CruiseControl - Managed content Intranet Development Software	Starphire (Vendor)	12,000.00
		28,406.00

Network Software 2004		
SurfControl Monitoring software for CIPA Compliance	SurfControl	6,306.00
Microsoft Server OS's	CDW-G	3,500.00
Veritas Back-up Software	CDW-G	2,100.00
		11,906.00

Productivity 2003	
Microsoft Bulk Licensing -includes OS & Office Suite - for classroom	9,744.00
SeaGate Crystal Reports Enterprise	1,000.00
Macromedia Flash MX	800.00
Adobe Acrobat Open License	790.00
Track-it Help Desk Tracking	1,500.00
13,834.00	

Productivity 2004	
Microsoft Bulk Licensing -includes OS & Office Suite - for classroom	9,744.00
9,744.00	

Additional expenditures are likely.

In-Kind 2003	
Microsoft "Fresh Start" Program - Bulk Licensing for Donated Computers	
<i>Estimated Value</i>	3,486.00
*Duke Endowment - "Ready SETT Go" at Camp E-Ku-Sumee	3,170.00
6,656.00	

In-Kind 2004	
Microsoft "Fresh Start" Program - Bulk Licensing for Donated Computers	
<i>Estimated Value</i>	4,500.00
<i>* based on additional donated computers received recently.</i>	

Single License/Single Media Curriculum 2003	
CCV Software	126.02
Classroom Direct.com	119.90
CompUSA	183.00
Educational Resources, Inc.	1,955.85
Gibson Tech Ed, Inc.	132.85
Library Video	699.17
Office Depot	82.78
PCI	753.76
Software Express	272.75
Staples	49.95
The Speech Bin	142.95
Tom Snyder	506.01
5,082.93	

Purchased by local facilities. No expenditures - unable to predict

Additional expenditures are likely.

Broadbased Curriculum Packages 2003	
GED Interactive Program (Clewiston Facility)-- Steck-Vaughn	1500.00
GED Optional Testing on Computer/Single-- Steck-Vaughn	1500.00
Success Maker--Steck-Vaughn	399.00
Wachovia grant (Curriculum set)--NCS Pearson	7156.25
Wachovia grant (Curriculum set)Tom Snyder	934.96
11,490.21	

Purchased typically towards end of fiscal year

Additional expenditures are likely.

Subtotals	<i>Expenditure</i>	\$58,813.14
	<i>In-Kind</i>	6,656.00
Totals		\$65, 469.14

<i>Expenditure</i>	\$21,650.00
<i>In-Kind</i>	4,500.00
	\$26,150.00

Section V:**Part 1: Summary**

For telecom services no retrofitting was necessary. In each case phone will be provided by vendors who already offer service to the facility.

Some Retrofitting was necessary for AT&T's managed solution for Internet and VPN access. At each location, AT&T has provided us with a Cisco router, a NetGate router and a modem. The routers are used to provide the connection at each location and the modem is used by AT&T to monitor and manage the connections. We also have installed a new Cisco 3005 VPN concentrator and Cisco router in the Clearwater office to support all incoming T-1 connections.

In each case this means one or two members of our central IT network support staff will have to fly or drive to each facility to meet the AT&T Installers and run the necessary cable. We estimate these expenditures for the ___ facilities will not exceed 10,000, with travel and salary comprising the bulk of the expenditures, with cable costs being minor.

No structural changes are necessary due to the fact that each facility where these changes will be made already has a network in place supporting frame-relay service with AT&T. Once each facility's incoming connection is switched over the T1/VPN and AT&T local router and modem are installed for connection management, there is no further retrofitting because the networks are already in place.

Section VI:**Part 1: Summary**

Each year technology budgets are prepared, a line item is created for what portion of the administrative costs of the IT Department and related expenditures will be charged to that program. This is the only cohesive measure of maintenance costs at our disposal. These numbers are included in the annotated budget on **Appendix C-2**, p 42 and are detailed more specifically below. Though our actual network support costs should drop with AT&T's managed plan, hardware support, virus, spam and threat monitoring of internal servers and PC support will still be significant.

BEN	Facility	Administrative IT costs charged to Program
224481	E-How-Kee	23,659.46
224482	E-Nini-Hassee	26,228.19
224483	E-Ma-Chamee	22,269.52
224484	E-Kel-Etu	23,502.71
224486	E-Tu-Make	21,907.12
224519	E-Tu-Nake	16,476.08
224520	E-Ma-Laku	17,178.70
224495	E-Ma-Henwu	18,295.44
224492	E-Ten-Etu	18,037.01
224488	E-Mun-Talee	19,620.14
224498	E-Ku-Sumee	18,282.88
224524	E-Ma-Etu	18,790.81
224487	E-Sun-Alee	18,587.60
224521	E-Hun-Tee	20,405.57
224522	E-Wen-Akee	15,439.27
224523	E-Toh-Anee	20,650.31
		319,330.81

ITEM 25 WORKSHEET SUMMARY: FAX BACK PAGE 1

Item 25 Worksheet Summary		Funding Year 2003	Funding Year 2004
Please Add Subtotals of Sections I through VI		(07/01/03-06/30/04)	(07/01/04-06/30/05)
Section I: Connectivity			
I-A. Commitment Amount Requested			
• Telecom		\$75,813.30	
• Internet Access		\$235,295.28	
• Internal Connections		\$248,166.00	0.00
Total of Funding Requests (I-A)		\$559,274.58	\$ 311,108.58
I-B. Form 471 Applicant's Share			
• Telecom		\$8,423.70	
• Internet Access		\$26,143.92	
• Internal Connections		\$43,794.00	0.00
Total of Applicant Share (I-B)		\$78,361.62	\$ 34,567.62
I-C. Amounts not covered by E-Rate			
• Telecom		\$	0.00
• Internet Access		\$	0.00
• Internal Connections		\$	0.00
Total of Amounts Not Covered (I-C)		\$	0.00
Total Connectivity (I-A + I-B + I-C)		\$	\$345,676.20
Section II: Hardware			
II-A. Number of Computers Connected	13a. #	228	13b. # 284
II-B. Number of Servers Connected	14a. #	32	14b. # 35
II-C. Number of Data/Voice Drops Installed	15a. #	830	15b. # 835
II-D. Applicant Expenditure	16a. \$	73,289.00	16b. \$ 80,000.00
II-E. Contribution / In-Kind Donations	17a. \$	25,109.75	17b. \$ not able to predict
Total Hardware (II-D + II-E)		18a. \$	18b. \$ 80,000.00
Section III: Professional Development			
III-A. Staff Training Hours (Total 100%):			
0-5 Hrs. <u>15</u> % 5-15 Hrs. <u>25</u> % 15-25 Hrs. <u>40</u> % 25-50 Hrs. <u>15</u> % 50+ Hrs. <u>5</u> %			
III-B. Applicant Expenditure	20a. \$	8,995.00	20b. \$ 7,000.00
III-C. Contribution / In-Kind Donations	21a. \$	4,740.00*	21b. \$ not able to predict
Total Professional Development (III-B + III-C)		22a. \$	22b. \$ 7,000.00
Section IV: Software			
IV-A. Applicant Expenditure	23a. \$	58,813.14	23b. \$ 21,650.00
IV-B. Contribution / In-Kind Donations	24a. \$	6,656.00	24b. \$ 4,500.00
Total Software (IV-A + IV-B)		25a. \$	25b. \$ 26,150.00
Section V: Retrofitting			
V-A. Applicant Expenditure	26a. \$	0.00*	26b. \$ 10,000.00
V-B. Contribution / In-Kind Donations	27a. \$	0.00*	27b. \$ 0.00
Total Retrofitting (V-A + V-B)		28a. \$	28b. \$ 10,000.00
Section VI: Maintenance			
VI-A. Applicant Expenditure	29a. \$	346,177.46	29b. \$ 319,330.81
VI-B. Contribution / In-Kind Donations	30a. \$	0.00	30b. \$ 0.00
Total Maintenance (VI-A + VI-B)		31a. \$	31b. \$ 319,330.81
Total of E-Rate Initiative (Total of Section I to VI)		32a. \$	32b. \$ 319,330.81
			788,157.01
Technology Implementation Level (Enter Number of schools/libraries at each level from worksheet)			
Level 1 current: <u>4</u> Level 2 current: <u>11</u> Level 3 current: <u>7</u> Level 4 current: <u>0</u>			
Level 1 by 6/30/05: <u>1</u> Level 2 by 6/30/05: <u>2</u> Level 3 by 6/30/05: <u>14</u> Level 4 by 6/30/05: <u>5</u>			
For Consortium applicants choosing to provide a response on a disaggregated basis:			
Block 4 Entity Name: <u>Eckerd Youth Alternatives, Inc.</u>		Entity Number: <u>221272</u>	
Item 25 Worksheet Summary page: <u>19</u> of <u>54</u>			

Universal Service Administrative Company

Selective Review

FAX BACK PAGE 2: Resource Plans and Investments

Fortunately for EYA, the current funding request for year 2004, do not require significant investments on our part. In the case of each of the telecom services requested, a prior year relationship has been extended so there is no transfer of equipment resources nor is there any need to retrofit or upgrade any telecom systems.

In terms of Internet access the contract with AT&T is an investment itself. As detailed in **Section VI Retrofitting**, AT&T will provide the necessary hardware as part of that contracts managed solution. The vendor will monitor the connectivity of our entire infrastructure serviced by them. This is a huge boon for us. Rather than opening a ticket each time a program goes down with the service provider for that location if it is their issue, the service provider instead can inform us directly and immediately of outages and, per contract, the service provider is responsible bringing those systems back on line with our WAN.

Hardware:

Significant purchases in classroom hardware are being made in anticipation of the increased connectivity and speeds. As the end of fiscal 2003 approaches, each program is evaluating its local budget and in many cases where there are funds to spare, they are using these funds to purchase classroom computers. Also, in direct response to the increased connectivity, the Director of IT is recommending to business managers that they consider purchasing network-enabled laser printers as a potential purchase as funds are used up.

Also, EYA will be switching to an Active Directory System in 2004. This shift, coupled with the end of support for Microsoft™ Windows 98, will necessitate the replacement or upgrade of a several dozen machines at various EYA sites. This Director of IT has requested that organization prepare for expenditures to include 135 new computers. While this figure is not approved, it is realistic. Though all 135 computers do not directly effect E-Rate eligible programs or classrooms, it is estimated that as many as 50 computers will have to be purchased to support the Instructional infrastructure of EYA's E-Rate eligible programs.

FAX BACK PAGE 3: E-Rate Implementation Description

There is no need for an implementation process for telecom services. EYA is billed monthly for these services and is not changing vendors. There are no contracts to renew and services will continue uninterrupted without any changes.

The process for implementing the Internet funding requests made for upcoming funding year 2004 has already begun. From early May throughout the rest of funding 2003 and into the first part of funding 2004 to the end of August, the EYA Information technology staff is hard at work with AT&T bringing one program at a time on line as detailed in **Section VI Retrofitting**. Programs are made aware ahead of time when representatives of AT&T and the IT department will be on sight for the switch over from frame relay to T1.5. An IT staffer from EYA's Clearwater headquarters will visit the program and meet the representative from AT&T to assist in the switchover. The IT staffer will remain at the program until all relevant connections have been tested. The two Brooksville, FL programs have already been brought on-line as a beta-test of the new system and everything seems to work well.

Some instruction will be necessary at facilities switching from dial-up and DSL, because users at those facilities are accustomed to using Citrix TM MetaFrame to access our internal network, essentially running applications off of the WAN and not their local machine. This process was set up years ago, mainly for efficiency because connections were slow, but also for security. This process has become antiquated with the new connectivity afforded via E-Rate for funding year 2004.

In accordance with the switch to Active Directory, mention on Faxback Page 2, EYA will also be switching from a Proxy server to a more current ISA server. The ISA server will contain, as the Proxy server does now, the web monitoring software client that EYA uses to monitor and track Internet usage and block questionable sites from employees and students. EYA uses this software to remain CIPA compliant. With the new ISA server will be easier to "lock-down" systems and keep students and employees from attempting to circumvent the Proxy server thereby avoiding the restrictions it places on surfing. With the Proxy to ISA switchover, individual users-including students, will not be able to access these ISA based proxy controls no matter how network savvy they are. This will increase our security and further control Internet usage within our organization, helping to maintain our CIPA compliant policies.

E-RATE IMPLEMENTATION DESCRIPTION: FAX BACK PAGE 4**Selective Review Information Request Completion Certification**

If the applicant's authorized representative completed the information in this document, please attach a copy of the letter of agency or other agreement between the applicant and consultant authorizing them to act on the school or library's behalf. For the purposes of this form, in the Employer's Name field, a consultant should enter the name of his or her consulting firm.

SECTION 7: AUTHORIZED SIGNER INFORMATION		
Name Pamela Norris	Title Director of Information Technology	
Email Address pnorris@eckerd.org	Telephone Office 727-461-2990 Fax 727-442-5911	
Employer's Name Eckerd Youth Alternatives, Inc.		
Employer's Street Address 100 North Starcrest Drive, Clearwater	State FL	Zip Code 33765
Billed Entity Name Eckerd Youth Alternative, Inc	Billed Entity Number 221272	
Funding Year 2004 Forms 471 Application Numbers 419462, 423732, 424349, 426295, 426901, 427648, 428595, 428649, 428650, 428739, 428766, 428830, 428954, 429066, 429581, 429656, 430708, 430847, 430907, 430149, 430252, 430791, 430841, 431140		

I certify that I prepared the responses in this document on behalf of the above named entity

I certify that despite any budget deficits, fund-raising effort shortfalls, or other uncertainties that the funding source(s) identified for my applicant share of E-rate will not be affected.

Authorized Signer's Signature

Date

Pamela L. Norris

5/14/04

Authorized School Official's Signature

Date

Keith B. Phillips

5/14/04

Selective Review Information Request Checklist:

Remember to include all of the following in your response:

- ✓ Copies of signed and dated contracts relating to the Form(s) 471 for all contracted services, except those contracts that are state master contracts
- ✓ Copies of all requests for proposals, etc., where a vehicle other than the Form 470 was used for procurement
- ✓ Copies of all bids that were received for all funding requests
- ✓ Complete documentation regarding the process used for selecting your service provider(s)
- ✓ Copies of any consulting agreements
- ✓ Correspondence between the consultant/service provider and the school/library regarding the competitive bidding process and the application process.
- ✓ Copy of your technology plan that supports your funding request for Funding Year 2004.
- ✓ Fax Back Pages 1-4
- ✓ Approved operating budget which includes both revenues and expenses or alternative budget documentation.
- ✓ Letter of agency or agreement if responder is authorized representative of the eligible entity, if required.

A-1: AT&T Contract with EYA for Managed Solutions, p1



RECEIVED APR 18 2004

April 8, 2004

Eckerd Youth Alternatives Inc.
Attn: Susan Casper
100 North Starcrest
Clearwater, FL 33758

Dear Susan,

Enclosed please find a copy of the countersigned contract from AT&T. Please retain this copy on file for your company records.

On behalf of AT&T and your account team, thank you for your recent selection of AT&T services and looking forward to a successful partnership.

Sincerely,

A handwritten signature in black ink, appearing to read "M.A. Metzendorf".

Mark A. Metzendorf
Sales Vice President

Enclosure

A-1: AT&T Contract with EYA for Managed Solutions, p2



AT&T MA Reference No. 0919

AT&T Voice/Data Service
Service Order Attachment

CUSTOMER Legal Name ("Customer")	AT&T Corp. (or enter AT&T signing entity) ("AT&T")	AT&T Sales Contact Name <input type="checkbox"/> Primary Contact
ECKERD YOUTH ALTERNATIVES INC.	AT&T Corp.	Name: Jose Galvez
CUSTOMER Address	AT&T Corp. Address and Contact	AT&T Sales Contact Information
Street Address: 100 NORTH STARCREST City: CLEARWATER State / Province: FL Country: Domestic / International / Zip Code: 33758	55 Corporate Drive Bridgewater, New Jersey 08807 Attn: Master Agreement Support Team Email: mast@att.com	Street Address: 5501 LBJ FWY City: DALLAS State / Province: TX Country: Domestic / International / Zip Code: 75240 Telephone: 1 813 287-4503 Fax: Email: Sales/Branch Manager: SCVP Name:
CUSTOMER Contact	AT&T Address and Contact (if signing entity other than AT&T Corp.)	AT&T Authorized Agent Information (if applicable) <input type="checkbox"/> Primary Contact
Name: Title: Telephone: Fax: Email:	Name: Title: Telephone: Street Address: City: State / Province: Country: Domestic / International / Zip Code:	Name: Company Name: Agent Address: City: State / Province: Country: Domestic / International / Zip Code: Telephone: Fax: Email: Agent Code:
CUSTOMER Billing Address		
Street Address: 100 NORTH STARCREST City: CLEARWATER State / Province: FL Country: Domestic / International / Zip Code: 33758		

This Service Order Attachment (and its schedules) is part of the Agreement between AT&T and Customer referenced above.

In the event of a conflict among terms, the order of descending priority shall be this Service Order Attachment, the Agreement's general terms and conditions, and the AT&T Service Guide.

Customer hereby places an order for:

☒ Attachment No. 22083

TERM: 36 Months

MMRC:

AGREED:

CUSTOMER: ECKERD YOUTH ALTERNATIVES INC.

By: *Joseph H. Casper*
(Authorized Signature)

(Typed or Printed Name)

(Title) CFO

(Date) 3/24/04

AGREED:

AT&T Corp.

By: *Mark A. Metzendorf*
(Authorized Signature)

(Typed or Printed Name)

(Title)

(Date)

Mark A. Metzendorf
Sales Vice President

MAR 30 2004

A-1: AT&T Contract with EYA for Managed Solutions, p3

The rates, discounts and other provisions in this Attachment are contingent upon signature by both parties on or before April 10, 2004.

For AT&T Administrative Use Only

Master Agreement No. _____

Attachment No. 22083

Original Effective Date: November 12, 2003

Amended Effective Date: January 28, 2004

AT&T Service Order Attachment-Voice/Data Services**1. THE SERVICE****1.1 Services**

AT&T will provide the following Services as ordered by the Customer under this Attachment. The service descriptions and other provisions relating to the Services will be as set forth in this Attachment, the Agreement's general terms and conditions and the appropriate sections of the Service Guide. Except to the extent that credits, waivers, discounts and stabilized prices are specified in this Attachment, pricing for the Services will be as set forth in the Service Guide.

- AT&T Private Line Services
- AT&T Local Channel Services

1.2 Definitions

Capitalized terms used but not defined in this Attachment are defined elsewhere in the Agreement.

A. "Effective Date" (ED) is the date on which the last party signs this Attachment.

B. "Service" means collectively all of the Service Components Customer orders under this Attachment, as more fully described in the Service Guide.

C. "Service Guide" consists of the standard AT&T service descriptions, pricing and other provisions, as revised by AT&T from time to time, relating to Services offered under this Attachment. The Service Guide is located at <http://www.serviceguide.att.com/ABS/ext> or <http://www.att.com/abs/serviceguide> or such other AT&T designated location.

2. TERM AND TERMINATION

2.1 The Customer agrees to a term as indicated below ("Attachment Term"). The Attachment Term, Discounts and Rates commence with the Effective Date. No renewal option is available under this Attachment.

- ☐ 12 months
☐ 24 months
☐ 36 months

2.2 The Customer may terminate this Attachment under one of the following provisions without incurring Termination Charges:

- (i) In the event of a breach of any material term or condition of this Attachment or the underlying applicable sections of the Service Guide by AT&T where such failure continues unremedied for thirty (30) days after receipt of written notice by AT&T.
- (ii) Prior to the end of the Attachment Term, provided the Customer: (1) is current in payment to AT&T for Services under this Attachment; and (2) replaces this Attachment with other domestic and/or international telecommunications services provided by AT&T having: (i) an equal or greater new revenue commitment, and (ii) a new term commitment equal to or greater than the remaining term of this

Attachment, but not less than 1 year. If the Customer is terminating more than one Attachment concurrent with the termination of this Attachment, the new revenue commitment must be equal to or greater than the sum of all the revenue commitments in the terminated Attachments.

2.3 In the event of a termination of this Attachment either by the Customer for its convenience (other than under Section 2.2) or by AT&T as permitted for cause under the Agreement, then the Customer must pay a Termination Charge equal to 35% of the MMRC selected for each month remaining in the Attachment Term.

2.4 Customer must pay all charges incurred as of the effective date of termination. In addition, in the event of termination of this Attachment or a service component, other than under 2.2(i), Customer must pay any: (i) waived installation charges for disconnected service components which have not met the applicable minimum retention period (specified in this Attachment or the Service Guide) as of the termination date; (ii) recurring charges for disconnected service components which have not been installed for the minimum payment period (specified in this Attachment or the Service Guide) as of the termination date; and (iii) access facilities termination charges and other third party charges incurred by AT&T due to the termination.

3. MINIMUM COMMITMENT CHARGES

3.1 The Customer agrees to satisfy a Data Minimum Monthly Revenue Commitment (MMRC) of \$500.

The MMRC will be satisfied by the following "MMRC-Eligible Charges":

Undiscounted Recurring Charges for Digital Services Volume Pricing Plan (DSVPP)-Eligible Services and associated service components for the Services provided under this Attachment.

Beginning in the 4th month following the Effective Date, if in any month of the Attachment Term, the Customer has failed to satisfy the MMRC for the preceding month, the Customer will be billed a shortfall charge in an amount equal to the difference between the MMRC and the total of the actual MMRC-Eligible Charges incurred during that month ("Shortfall Charge").

4. SERVICE SPECIFIC AND OTHER PROVISIONS**4.1 Eligibility/Other Requirements**

This Attachment is available only to the Customers who:

- (1) order this Attachment only once, either by the Customer or any Affiliate of the Customer; and
- (2) have received an offer for substantially similar Services/Offers from another provider at an equal or lower price in which the nonrecurring installation charges have been waived.

AT&T & CUSTOMER PROPRIETARY

Page 1 of 4

A-1: AT&T Contract with EYA for Managed Solutions, p4

The rates, discounts and other provisions in this Attachment are contingent upon signature by both parties on or before April 10, 2004.

For AT&T Administrative Use Only

Master Agreement No. _____
Attachment No. 22083
Original Effective Date: November 12, 2003
Amended Effective Date: January 28, 2004

AT&T Service Order Attachment-Voice/Data Services

The rates, discounts and other provisions in this Attachment are contingent upon signature by both parties on or before April 10, 2004.

5. DISCOUNTS

The discounts set forth in Section 7 will be applied to the applicable Undiscounted Recurring Charges (as specified in the Service Guide or in Section 7 of this Attachment) for DSVPP-Eligible Services in the manner and to the extent specified in the applicable sections of the Service Guide. No other discounts apply.

6. PROMOTIONS, CREDITS AND WAIVERS

6.1 Promotions

The Customer is ineligible for any and all other promotions, credits or waivers in the Service Guide.

6.2 Waivers

The following credits/waivers will be applied to the Customer's bill subject to the following limitations: (1) all credits/waivers apply only to the Services under this Attachment and as specified below; (2) any waiver not applied by the end of the Attachment Term will be null and void; (3) waivers apply only to new service components (unless otherwise specified below) and do not apply to service components disconnected and reconnected after the effective date of this Attachment; (4) the service components must remain in service for a minimum retention period of 12 months (unless otherwise specified below); and (5) the credits/waivers under this section do not apply to Network Protection Capability

(NPC). If any of the installed services components are disconnected prior to the end of the minimum retention period, AT&T will bill the Customer for the amount of the charges that had been waived or the amount of the credit that had been applied equal to installation charges under this section for each service component disconnected.

6.2.1 AT&T will waive the Installation Charges for the following new Service components and associated Function Connections provided under this Attachment.

AT&T Private Line Services DSVPP eligible service components:

9.6/56/64 kbps ACCUNET Spectrum of Digital Service (ASDS)
ACCUNET T1.5 Service
ACCUNET T45 Service
ACCUNET T1.5 Primary Rate Interface (PRI) Office Functions

AT&T Local Channel Services DSVPP-eligible service components:

ACCUNET Generic Digital Access (GDA) 9.6/56/64 kbps
Terrestrial 1.544 Mbps Local Channel Service
Terrestrial 45 Mbps Local Channel Service

The Private Line and Local Channel service components must remain in service for a minimum retention period of 12 months, except for upgrades to higher speeds.

A-1: AT&T Contract with EYA for Managed Solutions, p5

The rates, discounts and other provisions in this Attachment are contingent upon signature by both parties on or before April 10, 2004.

For AT&T Administrative Use Only

Master Agreement No. _____

Attachment No. 22083

Original Effective Date: November 12, 2003

Amended Effective Date: January 28, 2004

AT&T Service Order Attachment-Voice/Data Services**7. RATES AND DISCOUNTS****7.1 Regulatory Surcharges**

Regardless of any stabilization that may appear in this Attachment for the Services under this Attachment, AT&T reserves the right to increase charges as a result of expenses incurred by AT&T reasonably relating to regulatory assessments stemming from an order, rule or regulation of the Federal Communications Commission or other regulatory authority or court having competent jurisdiction (including but not limited to USF related expenses).

7.1. Rates**AT&T Terrestrial 1.544 Mbps Local Channel Services**

The following rates apply in lieu of the corresponding rates set forth in the Service Guide, and are stabilized for the Attachment Term.

Local Channel Mileage	AT&T 1.544 Mbps Terrestrial Local Channel Fixed Monthly Charge	AT&T 1.544 Mbps Terrestrial Local Channel Per Mile Charge
0-5	\$290.00	\$0.00
6-10	\$375.00	\$0.00
11-20	\$501.00	\$0.00
21-50	\$747.00	\$0.00
51+	\$695.00	\$8.00

AT&T Reference date: N/A

(NOTE: Local Channels discounted under an AVA or AVP are not eligible for the rates or discounts listed in this Attachment.)

AT&T ACCUNET GDA Service 9.6/56/64 kbps Local Channel Services

The following rates apply in lieu of the corresponding rates set forth in the Service Guide, and are stabilized for the Attachment Term.

Local Channel Mileage	AT&T ACCUNET GDA 9.6/56/64 kbps Local Channel Fixed Monthly Charge	AT&T ACCUNET GDA 9.6/56/64 kbps Local Channel Per Mile Charge
0-5	\$220.00	\$0.00
6-10	\$270.00	\$0.00
11-20	\$295.00	\$0.00
21-50	\$325.00	\$0.00
51+	\$250.00	\$3.50

AT&T Reference date: N/A

A-1: AT&T Contract with EYA for Managed Solutions, p6

The rates, discounts and other provisions in this Attachment are contingent upon signature by both parties on or before April 10, 2004.	For AT&T Administrative Use Only Master Agreement No. _____ Attachment No. 22083 Original Effective Date: November 12, 2003 Amended Effective Date: January 28, 2004
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AT&T Service Order Attachment-Voice/Data Services**7.3 Discounts**

The Customer will receive the following discounts on the DSVPP-Eligible service components associated with the Services listed below:

AT&T Private Line Services

The Customer will receive one of the following discounts on the service components associated with the Services listed below, based on the applicable Attachment Term.

DSVPP-Eligible Services	MMRC	12 Month Term Discount %	24 Month Term Discount %	36 Month Term Discount %
9.6/56/64kbps ASDS Access Connections	\$500	100	100	100
ACCUNET T1.5 Service Access Connections	\$500	100	100	100
ACCUNET T1.5 Service M-24 Multiplexing Office Functions	\$500	100	100	100
ACCUNET T45 Service Access Connections	\$500	100	100	100
ACCUNET T45 Service M-28 Multiplexing Office Functions	\$500	100	100	100
ACCUNET T1.5 Primary Rate Interface (PRI) Office Function	\$500	25	50	75

AT&T Local Channel Services

The Customer will receive one of the following discounts on the service components associated with the Services listed below, based on the applicable Attachment Term.

DSVPP-Eligible Services	MMRC	12 Month Term Discount %	24 Month Term Discount %	36 Month Term Discount %
ACCUNET Generic Digital Access (GDA) 9.6/56/64 kbps	\$500	38	44	50
• Access Coordination Functions	\$500	100	100	100
Terrestrial 1.544 Mbps Local Channel Service	\$500	5	10	15
• Access Coordination Functions	\$500	100	100	100
Terrestrial 45 Mbps Local Channel Service	\$500	11	25	39
• Access Coordination Functions	\$500	100	100	100

A-1: AT&T Contract with EYA for Managed Solutions, p7



Non-Disclosure Agreement

 AIS-3057
(1-82)

QD

Customer Name ECKERO YOUTH ALTERNATIVES (Customer) **AT&T**
 Address 100 N. STARPOST DR. Address _____
CLARKWATER, FL 33758

American Telephone and Telegraph Company ("AT&T") and you, the Customer, anticipate the need to discuss unannounced products, features and services in order to assist you in making business decisions concerning your needs for these products, features and services. In consideration of the mutual promises contained herein, and as a condition to the disclosure of information, AT&T and you agree as follows:

1. This Agreement shall become effective when accepted in writing by AT&T and shall continue for a period of two (2) years unless sooner terminated in writing by either party. You agree that all of your obligations undertaken herein with respect to Confidential Information received pursuant to this Agreement shall survive and continue after any expiration or termination of this Agreement.

2. AT&T may, during the course of discussions, reveal to you certain confidential, proprietary and/or trade secret information concerning products, features and services some of which may not have been announced and are generally not available. Such information may include, without limitation, certain specifications, designs, plans, drawings, hardware, software, data, prototypes, or other business and technical information which relate in whole or in part to processors, office automation products, communications products or services and all related enhancements ("Confidential Information"). All Confidential Information, in whatever form provided, shall remain the property of AT&T.

3. For a period of three (3) years following the date of receipt of Confidential Information, you shall:

A. only disclose such Confidential Information to those of your employees with a need to know and not disclose to third parties except with the prior written approval of AT&T;

B. advise employees who receive the Confidential Information of the existence and terms of this Agreement and of the obligations of confidentiality herein;

C. use and require your employees to use at least the same degree of care to protect the Confidential Information as is used with your proprietary information, with the degree of care, in no event, to be less than holding the Confidential Information in confidence; and

D. use the Confidential Information only for the purpose of assisting you in making business decisions concerning your needs for products, features and services covered by the Confidential Information.

4. Notwithstanding anything to the contrary herein, you shall have no obligation to preserve the confidentiality of any Confidential Information which:

A. prior to any disclosure by AT&T was known to you free of any obligation to keep it confidential as evidenced by documentation in your possession;

B. is or becomes publicly available by other than unauthorized disclosure by you;

C. is developed by or on behalf of you independent of any Confidential Information; or

D. is received from a third party whose disclosure does not violate any confidentiality obligation.

5. Neither this Agreement nor the disclosure or receipt of Confidential Information shall constitute or imply any promise or intention by you to make any purchase of products, features or services, or constitute or imply any promise, intention or commitment by AT&T with respect to the present or future marketing, sale or pricing of the products, features and services. In addition, AT&T has no obligation to furnish you with any Confidential Information.

6. Confidential Information furnished in written, pictorial, magnetic and/or other tangible form shall not be duplicated by you except as necessary for the purposes of this Agreement. You shall return all tangible Confidential Information (including copies, reproductions or otherwise containing Confidential Information) within ten (10) business days of AT&T's written request.

7. You agree that you shall not transmit, directly or indirectly, the Confidential Information received from AT&T hereunder, or any portion thereof, to any country outside of the United States.

8. Nothing contained in this Agreement shall be construed as granting or conferring any rights by license or otherwise in any disclosed Confidential Information or under any trademark, patent, copyright (except as provided in Paragraph 6), mask work or any other intellectual property right of AT&T.

9. You agree not to announce or disclose to any third party your participation in discussions with AT&T concerning any unannounced products, features or services or the nature of any such discussions without first securing the prior written approval of AT&T.

YOUR SIGNATURE ACKNOWLEDGES THAT YOU HAVE READ AND UNDERSTAND THE TERMS AND CONDITIONS SET FORTH ABOVE.

(Customer)
 By: Laura H. Casper
 (Authorized Customer Signature)
 (Typed or Printed Name)
CEO
 (Title)
3/24/04
 (Date)

AT&T
 Accepted by: Mark A. Metzendorf
 (Typed or Printed Name)
 (Title)
Mark A. Metzendorf
 (Address)
Sales Vice President
 City _____ State _____ Zip Code _____
 (Date)
MAR 30 2004

Retention Requirement
 Preparer: 6yrs
 After Cancellation or Expiration

**Managed Internet Services for
Eckerd Youth Alternatives**

Proposed Term - 36 Months

5/14/2004

Millen, FL	Silver Springs, FL	Holly Hill, FL	Deerfodge, TN	Blakely, GA	Suchee, GA	Candor, NC	Christmas, FL	Exeter, RI	Low Gap, NC	Elizabeth Town, NC
850675	352351	386248	931883	229723	706747	918874	407985	401538	336352	818588
T1.5	T1.5	T1.5	T1.5	T1.5	T1.5	T1.5	T1.5	T1.5	T1.5	T1.5
37	0	0	27	49	43	49	18	27	39	29
\$ 834.95	\$ 285.00	\$ 285.00	\$ 285.00	\$ 834.95	\$ 834.95	\$ 834.95	\$ 285.00	\$ 285.00	\$ 834.95	\$ 285.00
1.544 mbps	1.544 mbps	1.544 mbps	1.544 mbps	1.544 mbps	1.544 mbps	1.544 mbps	1.544 mbps	1.544 mbps	1.544 mbps	1.544 mbps
\$ 374.00	\$ 374.00	\$ 374.00	\$ 374.00	\$ 374.00	\$ 374.00	\$ 374.00	\$ 374.00	\$ 374.00	\$ 374.00	\$ 374.00
\$ 1,008.95	\$ 639.00	\$ 639.00	\$ 639.00	\$ 1,008.95	\$ 1,008.95	\$ 1,008.95	\$ 639.00	\$ 639.00	\$ 1,008.95	\$ 639.00
\$ 20.00	\$ 20.00	\$ 20.00	\$ 20.00	\$ 20.00	\$ 20.00	\$ 20.00	\$ 20.00	\$ 20.00	\$ 20.00	\$ 20.00
\$ 71.28	\$ 71.28	\$ 71.28	\$ 71.28	\$ 71.28	\$ 71.28	\$ 71.28	\$ 71.28	\$ 71.28	\$ 71.28	\$ 71.28
Net Gate \$100	Net Gate \$100	Net Gate \$100	Net Gate \$100	Net Gate \$100	Net Gate \$100	Net Gate \$100	Net Gate \$100	Net Gate \$100	Net Gate \$100	Net Gate \$100
\$ 99.00	\$ 99.00	\$ 99.00	\$ 99.00	\$ 99.00	\$ 99.00	\$ 99.00	\$ 99.00	\$ 99.00	\$ 99.00	\$ 99.00
\$ 1,100.23	\$ 730.28	\$ 730.28	\$ 730.28	\$ 1,100.23	\$ 1,100.23	\$ 1,100.23	\$ 730.28	\$ 730.28	\$ 1,100.23	\$ 730.28

Quote is subject to final AT&T Headquarters Approval

2

Quote Valid for 30 Days

**Managed Internet Services for
Eckerd Youth Alternatives**

Proposed Term - 36 Months

5/14/2004

	Corporate	Vernon	Manson, NC	Boomer, NC	Ft. Pierce, FL	Brooksville, FL 387 Culbreath	Brooksville, FL 201 Culbreath	Clewiston, FL	Floral City, FL	Newport, NC
NPA - NXX	727298	888335	253496	338921	772451	352796	352796	883883	352728	252728
Local Channel Size	T1.5	T1.5	T1.5	T1.5	T1.5	T1.5	T1.5	T1.5	T1.5	T1.5
LEC Miles	0	35	42	56	15	37	37	80	27	33
Local Channel Charges	\$ 539.00	\$ 634.95	\$ 634.95	\$ 971.55	\$ 285.00	\$ 634.95	\$ 634.95	\$ 996.75	\$ 265.00	\$ 634.95
Port Size	3.086 mbps	1.544 mbps	1.544 mbps	1.544 mbps	1.544 mbps	1.544 mbps	1.544 mbps	1.544 mbps	1.544 mbps	1.544 mbps
Port Charges	\$ 374.00	\$ 374.00	\$ 374.00	\$ 374.00	\$ 374.00	\$ 374.00	\$ 374.00	\$ 374.00	\$ 374.00	\$ 374.00
TOTAL IP	\$ 1,318.00	\$ 1,008.95	\$ 1,008.95	\$ 1,345.55	\$ 639.00	\$ 1,008.95	\$ 1,008.95	\$ 1,372.75	\$ 639.00	\$ 1,008.95
Administrative Fees	\$ 53.00									
Managed Routers	\$ 60.00	\$ 20.00	\$ 20.00	\$ 20.00	\$ 20.00	\$ 20.00	\$ 20.00	\$ 20.00	\$ 20.00	\$ 20.00
VPN Tunneling CPE	\$ 500.00	\$ 71.28	\$ 71.28	\$ 71.28	\$ 71.28	\$ 71.28	\$ 71.28	\$ 71.28	\$ 71.28	\$ 71.28
CPE Type	CISCO 3805	Net Gate 6100	Net Gate 6100	Net Gate 6100	Net Gate 6100	Net Gate 6100	Net Gate 6100	Net Gate 6100	Net Gate 6100	Net Gate 6100
Installation	\$ 1,500.00	\$ 99.00	\$ 99.00	\$ 99.00	\$ 99.00	\$ 99.00	\$ 99.00	\$ 99.00	\$ 99.00	\$ 99.00
TOTAL MANAGED IP	\$ 1,923.40	\$ 1,100.23	\$ 1,100.23	\$ 1,436.83	\$ 730.28	\$ 1,100.23	\$ 1,100.23	\$ 1,464.03	\$ 730.28	\$ 1,100.23

Installation Charges are Waived Under this Tariff Promotion

Quote is subject to final AT&T Headquarters Approval

1

Quote Valid for 30 Days

Appendix B-1: AT&T T1.5/VPN Internet Access Bid, p 3

Managed Internet Services for
Eckerd Youth Alternatives

Proposed Term - 36 Months

5/14/2004

Midway, FL	850675	71.5	37	634.95	\$ 374.00	\$ 1,088.95	\$ 20.00	\$ 71.28	\$ 99.00	\$ 1,100.23
Silver Springs, FL	352351	71.5	0	265.00	\$ 374.00	\$ 639.00	\$ 20.00	\$ 71.28	\$ 99.00	\$ 730.28
Holly Hill, FL	384248	71.5	0	265.00	\$ 374.00	\$ 639.00	\$ 20.00	\$ 71.28	\$ 99.00	\$ 730.28
Deerhodge, TN	831863	71.5	27	269.00	\$ 374.00	\$ 639.00	\$ 20.00	\$ 71.28	\$ 99.00	\$ 730.28
Blakely, GA	228723	71.5	49	634.95	\$ 374.00	\$ 1,088.95	\$ 20.00	\$ 71.28	\$ 92.01	\$ 1,100.23
Suwanee, GA	706787	71.5	43	634.95	\$ 374.00	\$ 1,088.95	\$ 20.00	\$ 71.28	\$ 99.00	\$ 1,100.23
Candler, NC	810074	71.5	49	634.95	\$ 374.00	\$ 1,088.95	\$ 20.00	\$ 71.28	\$ 99.00	\$ 1,100.23
Chrysalis, FL	407568	71.5	18	265.00	\$ 374.00	\$ 639.00	\$ 20.00	\$ 71.28	\$ 99.00	\$ 730.28
Exeter, RI	401538	71.5	27	265.00	\$ 374.00	\$ 639.00	\$ 20.00	\$ 71.28	\$ 99.00	\$ 730.28
Low Gap, NC	136362	71.5	38	634.95	\$ 374.00	\$ 1,808.95	\$ 20.00	\$ 71.28	\$ 99.00	\$ 1,100.23
Elizabeth Town, NC	810548	71.5	28	265.00	\$ 374.00	\$ 639.00	\$ 20.00	\$ 71.28	\$ 99.00	\$ 730.28

Quote is subject to final AT&T Headquarters Approval
2
Quote Valid for 30 Days

Appendix B-1: AT&T T1.5/VPN Internet Access Bid, p 4

Managed Internet Services for Eckerd Youth Alternatives

Proposed Term - 36 Months

5/14/2004

[illegible]

Quote is subject to final AT&T Headquarters Approval

Quota Valid for 30 Days

Appendix B-1: AT&T T1.5/VPN Internet Access Bid, p 4

Managed Internet Services for
Eckard Youth Alternatives

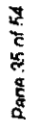
Proposed Term - 36 Months

5/14/2004

Operations FLGA - Dsl	Comm Line - Dsl	Mod Cost - Dsl	TOTALS - Dsl	GRAND TOTAL	
850402	352848	813822			Local Channel Size
T1.5	T1.5	T1.5			LEC Rates
Included	N/A	N/A			Total Local Channel Charges
384734 Mbps					Port Size
238.95			\$ 958.86	\$ 13,831.80	Total Port Charges
\$ 239.95			\$ 858.86	\$ 9,967.80	Net Client
	\$ 5.72	\$ 5.72	\$ 22.88	\$ 22.88	Total Managed Router Charges
				\$ 2,068.56	Total VPN Tunneling CPE
				\$ 4,074.80	Equipment Type
1	90.00		\$ 396.00		Installation
\$ 239.95	\$.	\$.	\$ 958.86		TOTAL MANAGED IP CHARGES

Quote is subject to final AT&T Headquarters Approval

Quote Valid for 30 Days



B-2: MCI T1/VPN Internet Access Bid**MCI****Eckerd Youth Alternatives**
**Eckerd Youth Alternatives
Wide Area Network Pricing
"IP Connectivity"**
October 17, 2003

Clearwater	727-461-2990	Private Line	IP	\$ 883.00	\$ 829.00	\$ 400.00
Re-entry, North Palm	561-840-4865	Private Line	IP	\$ 883.00	\$ 829.00	\$ 400.00
Broward County Re-entry	964-714-5225	Private Line	IP	\$ -	\$ -	\$ 400.00
EHK Brooksville, FL	352-796-9393	Private Line	IP	\$ 1,093.00	\$ 1,037.00	\$ 400.00
EYDC, Okeechobee, FL	863-763-2174	Private Line	IP	\$ 1,304.00	\$ 1,245.00	\$ 400.00
EIHH, Okeechobee, FL	863-357-0047	Private Line	IP	\$ 1,304.00	\$ 1,245.00	\$ 400.00
Re-entry, Okeechobee, FL	863-763-2174	Private Line	IP	\$ 1,304.00	\$ 1,245.00	\$ 400.00
ETPG, Vernon, FL	850-535-6513	Private Line	IP	\$ 969.00	\$ 914.00	\$ 400.00
ETNE, Manson, NC	252-456-2900	Private Line	IP	\$ 969.00	\$ 914.00	\$ 400.00
EME, Boomer, NC	336-921-3300	Private Line	IP	\$ 1,304.00	\$ 1,245.00	\$ 400.00
ELP, Ft. Pierce, FL	561-460-3653	Private Line	IP	\$ 883.00	\$ 829.00	\$ 400.00
EYCP, Brooksville, FL	352-799-5621	Private Line	IP	\$ 1,093.00	\$ 1,037.00	\$ 400.00
Catolaga	352-754-3064	Private Line	IP	\$ 1,093.00	\$ 1,037.00	\$ 400.00
ETM, Clewiston, FL	863-983-1400	Private Line	IP	\$ 1,304.00	\$ 1,245.00	\$ 400.00
ENH, Floral City, FL	352-726-3883	Private Line	IP	\$ 1,093.00	\$ 1,037.00	\$ 400.00
EYA, Christmas, FL	407-568-0216	Private Line	IP	\$ 969.00	\$ 914.00	\$ 400.00
EML, Suches, GA	706-747-1082	Private Line	IP	\$ 1,093.00	\$ 1,037.00	\$ 400.00
EWA, Benson, VT	802-537-4101	Private Line	IP	\$ 1,304.00	\$ 1,245.00	\$ 400.00
EHT, Exeter, RI	401-539-7775	Private Line	IP	\$ 1,093.00	\$ 1,037.00	\$ 400.00
EMT, Lowgap, NC	336-352-3111	Private Line	IP	\$ 1,304.00	\$ 1,245.00	\$ 400.00
EMH, Newport, NC	252-726-9058	Private Line	IP	\$ 1,093.00	\$ 1,037.00	\$ 400.00
ETKE, Elizabethtown, NC	910-588-4407	Private Line	IP	\$ 969.00	\$ 914.00	\$ 400.00
ETK, Hendersonville, NC	828-693-0458	Private Line	IP	\$ 969.00	\$ 914.00	\$ 400.00
EKS, Candor, NC	910-974-4183	Private Line	IP	\$ 969.00	\$ 914.00	\$ 400.00
ESA, Deerlodge, TN	931-863-5046	Private Line	IP	\$ 1,304.00	\$ 1,245.00	\$ 400.00
ETA, Colebrook, NH	603-237-8755	Private Line	IP	\$ 1,304.00	\$ 1,245.00	\$ 400.00
EMC, Milton, FL	850-675-4512	Private Line	IP	\$ 969.00	\$ 914.00	\$ 400.00
EKE, Silver Springs, FL	352-625-1323	Private Line	IP	\$ 969.00	\$ 914.00	\$ 400.00
ECYTP, Raiford, FL	904-431-1290	Private Line	IP	\$ 969.00	\$ 914.00	\$ 400.00
ETN, Blakely, GA	912-723-3629	Private Line	IP	\$ 1,093.00	\$ 1,037.00	\$ 400.00

Total 2 Year Contract Price	\$ 31,850.00	\$ 12,000.00	Waived
Total 3 year Contract Price	\$ 30,214.00	\$ 12,000.00	Waived

Cisco 1720(x)	\$ 60.00
Cisco 2620(x)	\$ 100.00

Savings Per Month	\$ 1,636.00
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All Pricing shown is for Dedicated IP Access.

Installation costs are waived on a 2 or 3 year contract.

Start-Up Costs are waived.

Federal, State, and local Taxes will be applied unless customer shows prove of tax exemption by providing the Tax Exemption Form including Tax ID for all entities.

Universal Connectivity Charges will be applied.

Any charges for inside wiring will be charged to the customer with the current rates from the Local Telephone Company involved with the SmartJack Installation.

Promotions expire November 30, 2003

B-3 Qwest T1/VPN Internet Access Bid, p1



Network VPN Quote Detail

Quote ID: 3720073

Customer Name: Eckard Youth Alternatives, Inc.

Quote Date: 8/4/03

Contract Term: 2 years**Quote is Valid Until: 9/18/03****Discounts**

Apply Discounts: Qwest Total Advantage

Minimum Volume Commitment: \$100,000.00

Flat Rate T1 - Flat Rate DS-1 Local Loop Promotion
 QA IP FDD 15 - VPN Qwest Total Advantage FDD 15%
 QA IP DCNT - VPN Qwest Total Advantage Discount
 INSTALL 100% - VPN Install 100% Discount

Locations	Total MRC		Total NRC
Out of Region Location: Clearwater Host	\$795.70		\$450.00
FL NPA-NXX: 727-461 Access Provider: Verizon Florida, Inc. Mileage: 12	MRC	NRC	
Clearwater Host Port: SI DS-1 - 1536 Kbps	\$545.70	\$0.00	
Internet Access	\$0.00	\$0.00	
Firewall: Standard	\$0.00	\$0.00	
Local Loop: DS-1	\$250.00	\$450.00	
Out of Region Location: EML Suches	\$865.10		\$251.00
GA NPA-NXX: 706-747 Access Provider: Standard Tel. Co. Mileage: 31	MRC	NRC	
EML Suches Port: VPN DS-1 - 1536 Kbps	\$515.10	\$0.00	
Local Loop: DS-1	\$350.00	\$251.00	
Out of Region Location: EHT Exeter	\$865.10		\$275.00
RI NPA-NXX: 401-538 Access Provider: Verizon New England Inc. dba Verizon Rhode Island - RI Mileage: 21	MRC	NRC	
EHT Exeter Port: VPN DS-1 - 1536 Kbps	\$515.10	\$0.00	
Local Loop: DS-1	\$350.00	\$275.00	
Out of Region Location: EYCP	\$865.10		\$650.00
FL NPA-NXX: 352-799 Access Provider: BellSouth Telecomm, Inc. - FL Mileage: 47	MRC	NRC	
EYCP Port: VPN DS-1 - 1536 Kbps	\$515.10	\$0.00	
Local Loop: DS-1	\$350.00	\$650.00	
Out of Region Location: EHK Brooksville	\$865.10		\$650.00
FL NPA-NXX: 352-798 Access Provider: BellSouth Telecomm, Inc. - FL Mileage: 47	MRC	NRC	
EHK Brooksville Port: VPN DS-1 - 1536 Kbps	\$515.10	\$0.00	
Local Loop: DS-1	\$350.00	\$650.00	
Out of Region Location: EKE Silver Spr	\$865.10		\$251.00
FL NPA-NXX: 352-825 Access Provider: Sprint-Florida, Inc. dba United Tel. of Florida Mileage: 15	MRC	NRC	
EKE Silver Spr Port: VPN DS-1 - 1536 Kbps	\$515.10	\$0.00	
Local Loop: DS-1	\$350.00	\$251.00	

B-3 Qwest T1/VPN Internet Access Bid, p2

Out of Region Location: ENH Floral			\$865.10	\$360.00
FL				
NPA-NXX: 352-726				
Access Provider: Sprint-Florida, Inc. dba United Tel. of Florida				
Mileage: 26	MRC	NRC		
ENH Floral Port: VPN DS-1 - 1536 Kbps	\$515.10	\$0.00		
Local Loop: DS-1	\$350.00	\$350.00		
Out of Region Location: EYA Christmas			\$865.10	\$460.00
FL				
NPA-NXX: 407-568				
Access Provider: Bellsouth Telecomm, Inc. - FL				
Mileage: 13	MRC	NRC		
EYA Christmas Port: VPN DS-1 - 1536 Kbps	\$515.10	\$0.00		
Local Loop: DS-1	\$350.00	\$660.00		
Out of Region Location: ELP Ft. Pierce			\$865.10	\$251.00
FL				
NPA-NXX: 772-480				
Access Provider: Bellsouth Telecomm, Inc. - FL				
Mileage: 13	MRC	NRC		
ELP Ft. Pierce Port: VPN DS-1 - 1536 Kbps	\$515.10	\$0.00		
Local Loop: DS-1	\$350.00	\$251.00		
Out of Region Location: EKS Candor			\$865.10	\$350.00
NC				
NPA-NXX: 910-974				
Access Provider: Central Tel. Co. of NC				
Mileage: 54	MRC	NRC		
EKS Candor Port: VPN DS-1 - 1536 Kbps	\$515.10	\$0.00		
Local Loop: DS-1	\$350.00	\$350.00		
Out of Region Location: North Palm Re			\$765.10	\$660.00
FL				
NPA-NXX: 561-840				
Access Provider: Bellsouth Telecomm, Inc. - FL				
Mileage: 6	MRC	NRC		
North Palm Re Port: VPN DS-1 - 1536 Kbps	\$515.10	\$0.00		
Local Loop: DS-1	\$250.00	\$660.00		
Out of Region Location: Broward			\$765.10	\$660.00
FL				
NPA-NXX: 954-714				
Access Provider: Bellsouth Telecomm, Inc. - FL				
Mileage: 0	MRC	NRC		
Broward Port: VPN DS-1 - 1536 Kbps	\$515.10	\$0.00		
Local Loop: DS-1	\$250.00	\$660.00		
Out of Region Location: Hillsborough			\$765.10	\$450.00
FL				
NPA-NXX: 813-932				
Access Provider: Verizon Florida, Inc.				
Mileage: 17	MRC	NRC		
Hillsborough Port: VPN DS-1 - 1536 Kbps	\$515.10	\$0.00		
Local Loop: DS-1	\$250.00	\$450.00		
Out of Region Location: Ocala Aftercare			\$747.10	\$251.00
FL				
NPA-NXX: 352-369				
Access Provider: Sprint-Florida, Inc. dba United Tel. of Florida				
Mileage: 0	MRC	NRC		
Ocala Aftercare Port: VPN DS-1 - 1536 Kbps	\$515.10	\$0.00		
Local Loop: DS-1	\$232.00	\$251.00		
Out of Region Location: Volusia County			\$770.10	\$660.00
FL				
NPA-NXX: 386-248				
Access Provider: Bellsouth Telecomm, Inc. - FL				
Mileage: 0	MRC	NRC		
Volusia County Port: VPN DS-1 - 1536 Kbps	\$515.10	\$0.00		
Local Loop: DS-1	\$255.00	\$660.00		
Totals				
Monthly Total			\$12,394.10	
Non-recurring Charges				\$6,828.00